



Elton Consulting provides trusted advice and practical solutions to clients across the property, built environment, transport, resources, infrastructure, housing and public policy sectors.

We work collaboratively to make a difference to cities, regions, communities and organisations.

Our services in Western Australia include:

- » community and stakeholder engagement
- » strategic communications and advice
- » community relations
- » facilitation
- » social sustainability
- » strategy and policy

Our Western Australian team has an in-depth understanding of the local environment, with experience working in Perth and across regional WA.

Our focus in WA is to deliver high quality communications and engagement, social sustainability and strategy and policy services to all levels of government, the private sector and community organisations.

Our local office is enhanced by Elton Consulting's nationwide team, providing integrated professional advisory services for over 30 years.



COMMUNITY AND STAKEHOLDER ENGAGEMENT

Our team collaborates with our clients to develop tailored engagement outcomes to address project and community needs. We recognise the complexities of different stakeholder groups and deliver communications and engagement strategies that are inclusive and accessible.

We use the latest tools and techniques to extend the reach of engagement, with a particular focus on hard to reach audiences. We use smart surveys with built in analytics, interactive mapping and digital facilitation tools, develop project websites and manage communications across all channels.

Our WA team has extensive experience and knowledge working with Indigenous communities from the Pilbara, Kimberley, Goldfields and the Perth metropolitan area. We deliver genuine, culturally sensitive engagement.



STRATEGIC COMMUNICATIONS AND ADVICE

We offer a full range of engagement services including communications and consultation strategies, detailed stakeholder analysis and proactive and reactive communications. We create solutions that work. Our insight into the political and community landscape ensures our communication advice is strategic and insightful.



COMMUNITY RELATIONS

Elton Consulting plans and delivers community relations services for infrastructure and development projects. From project development opportunities to environmental assessment impact studies, our team manages all communications, consultation activities and stakeholder feedback.



FACILITATION

As independent facilitators, we can support you to achieve outcomes through a bespoke process. We enable stakeholders to work cooperatively and effectively to find shared solutions.

We are skilled at identifying problems, risks and issues and helping organisations navigate complex operating, project and decision-making environments.



“We combine strategic capabilities and specialist research expertise with industry knowledge. We work alongside our clients and the community, to quickly and proactively, navigate complex situations.”



SOCIAL SUSTAINABILITY

People are the essence of our cities, communities and places. We work across a diverse range of social elements to contribute to the creation of strong, vibrant and socially sustainable communities. Our work includes:

- » **planning healthy built environments** – we develop plans and strategies to improve housing and services, and support and encourage social connections.
- » **social infrastructure and community facilities planning** – we establish a strong evidence base for social infrastructure and develop practical solutions that balance asset management responsibilities with community benefit.
- » **demographic analysis and social research** – we undertake quantitative and qualitative data collection including large scale surveys, key stakeholder interviews and focus groups.
- » **Social Impact Assessment (SIA)** – our SIA specialists deliver standalone assessments and contribute to Environmental Impact Statements for residential, commercial and infrastructure projects.



STRATEGY AND POLICY

Elton combines strategic policy capabilities with specialist sector expertise and work across a range of strategies, programs, delivery models and partnerships.

Our WA team is experienced in social, affordable and market housing, urban development and renewal, community and regional development. We have expertise in:

- » **policy analysis and strategy development** – we design, evaluate and deliver contemporary, strategic and practical policy solutions for clients.
- » **governance support and advice** – our WA team have a deep and practical understanding of best practice project and organisational governance. We collaborate with internal teams to build capabilities and support long term success and desired outcomes.
- » **bid strategy and preparation** – we work with clients to analyse bid requirements and develop a process and action plan for success. Our team has direct experience with procurement, design and evaluation.

RECENT PROJECTS

We have a deep knowledge of our clients' sectors and operating environments, which helps us to achieve practical outcomes in complex situations.

- » Climate Action Summit stakeholder engagement and facilitation – Shire of Augusta Margaret River
- » Port Beach Coastal Engineering stakeholder engagement and facilitation – City of Fremantle
- » Mettams Pool Coastal Engineering stakeholder engagement, communications and facilitation – City of Stirling
- » Local Government Waste Planning stakeholder engagement and facilitation – Department of Water, Environment and Regulation
- » Kinlock Infill Development strategic engagement and communications advice – Department of Communities
- » Stakeholder perceptions research – private developer
- » Member research and stakeholder feedback – UDIA WA
- » Metropolitan facilities planning needs analysis and advisory services – WA Government
- » Strategic land deconstraining and acquisition project advisory services – WA Government
- » Urban renewal tender evaluation – WA Government
- » Bid preparation for request for proposal submissions to government and private developers.

Elton Consulting provides trusted advice and practical solutions to all levels of government, the private sector and community organisations.

We work collaboratively with clients across infrastructure, property, transport, community services, housing and other sectors to deliver the best results.

Our team of over 100 staff understand the importance of tailoring solutions to meet client needs.

We collaborate and think strategically to:

- » create great places and facilities for people
- » develop policies and strategies that work
- » communicate and engage meaningfully with clients, communities and stakeholders
- » improve communities, services, systems and organisations
- » design materials that bring projects to life.